



## Telephone Banking Quick Reference

### To access Telephone Banking:

1. Call (616) 531-7163 or (800) 428-8285
2. Enter your Member Number, followed by #
3. Enter you PIN, followed by #
4. Enter the transaction code, followed by #
5. Enter the account suffix when requested

### Account Suffixes

Share	0
Draft	9
LOC	21
HELOC	45
Loans	Varies

### Transaction Codes

#### Transfers

Share to Share/Share to Checking	787#
Line of Credit/HELOC to Share	587#
Share to Loan Payment	785#
Cross-Member	282#

#### Balance Inquiries

Share/Savings	74#
Draft/Checking	34#
Loan	54#
Certificate	24#

#### Dividends and Interest

Year to date dividends	933#
Last dividend paid	532#
Year to date interest paid (loans)	934#
Prior year dividends	793#
Prior year interest paid (loans)	794#

#### Draft/Checking History

Last deposit	334#
Recent deposits	533#
Checks cleared	534#
Draft/Check number inquiry	364#
Recent ATM/Debit/Web transactions	284#

#### Share/Savings History

Recent Deposits	573#
Last payroll deposit	572#
Recent withdrawals	579#

#### Other

Recent ACH transactions	523#
Loan payoff status	576#
Transactions Menu	99#
Repeat last statement	**#
Change authorization code/PIN	746#
End call/cancel transaction	*#